

Reed Courses Gift Voucher terms and conditions

Reed Courses Gift Vouchers can be bought and used online at www.reed.co.uk/courses/.

The terms and conditions detailed below apply to Reed Courses Gift Vouchers issued from this site. By purchasing or using Reed Courses Gift Vouchers you accept these terms and conditions. REED reserves the right to modify these terms and conditions without notice.

In these terms and conditions "Reed" and "we" mean Reed Online Ltd (details below), and "our" shall be construed accordingly; "you" means the person, firm, company or organisation buying or using the Reed Courses Gift Voucher, and "your" shall be construed accordingly.

Reed Online Ltd
Academy Court
94 Chancery Lane
London WC2A 1DT

UK Company Number 6317279.

If you have technical issues buying or using a Reed Courses Gift Voucher, let us know as soon as possible. You can do so on the [Contact Us](#) page.

Buying a Reed Courses Gift Voucher

When you buy a Reed Courses Gift Voucher the voucher code will be visible on the payment confirmation page immediately after the purchase is complete and in your purchase history, and will be sent to the chosen recipient's email address.

If you opt to have the voucher code sent to an email address, you must provide a correct address for delivery of the Reed Courses Gift Voucher. You are able to correct errors on your order up to the point at which you click on "pay now" on the final page of our ordering process. Mistakes made after clicking on "pay now" cannot be rectified. If the address you have provided cannot be confirmed, REED reserves the right to withhold the delivery of the Reed Courses Gift Voucher.

All Reed Courses Gift Vouchers are non-refundable. When ordering a Reed Courses Gift Voucher you consent to its immediate supply, this being the supply of digital content within your 14 day cancellation period, and you acknowledge that your right to cancel will be immediately lost.

Each online purchase of Reed Courses Gift Vouchers is limited to a maximum value of £5,000. The online minimum value for Reed Courses Gift Vouchers is £10.

Discounts and promotional offers may not apply to purchases of Reed Courses Gift Vouchers.

Reed Courses Gift Vouchers bought will expire 2 years from the date of issue. At the expiry of the validity period, the Reed Courses Gift Vouchers cannot be used for purchase or reactivated, nor can the unused remaining value be refunded.

Treat your Reed Courses Gift Vouchers as if cash. REED cannot be held liable for Reed Courses Gift Vouchers which are lost or stolen. REED is not responsible for any unauthorised use of a Reed Courses Gift Voucher.

Reed Courses Gift Vouchers are not a credit, payment or cheque guarantee. Reed Courses Gift Vouchers cannot be redeemed for cash and cannot be resold or re-tendered. This does not affect your statutory rights.

REED may exclude specific services from purchase via Reed Courses Gift Voucher, please refer to <https://www.reed.co.uk/courses/help> for the full listing. REED reserves the right to amend this list at any time.

REED reserves the right to cancel any Reed Courses Gift Vouchers in its sole discretion where fraud or misuse is suspected.

Redeeming a Reed Courses Gift Voucher

You will need to be registered and signed-in with reed.co.uk in order to redeem your Reed Courses Gift Voucher.

The email address associated with your reed.co.uk account does not need to match the address that received the Reed Courses Gift Voucher.

You can use the Reed Courses Gift Vouchers to pay for the full value or part of the value of your selected course(s). At check-out, simply enter the [16 digit card number and PIN number] delivered by email or displayed on the payment confirmation page when the order was placed.

If your purchase is not completely covered by Reed Courses Gift Vouchers you can use an additional payment method to complete the purchase.

If the value of the course(s) purchased online is less than the total value of the Reed Courses Gift Voucher, you can re-enter the same Reed Courses Gift Voucher details on another occasion to redeem the remaining balance on your Reed Courses Gift Voucher, subject to the voucher's remaining validity period.

The payment confirmation page will always show the current balance of the Reed Courses Gift Voucher(s) used in the transaction, and you can check the balance of your Reed Courses Gift Voucher(s) in your account at any time.

Reed Courses Gift Vouchers cannot be used for purchases via the reed.co.uk mobile app.

Refund of course fees paid with a Reed Courses Gift Voucher

General information about refunds is available here: <https://www.reed.co.uk/courses/help> .

If you have made an online payment with a Reed Courses Gift Voucher in whole or part and any course fees paid for using the Reed Courses Gift Voucher are accepted for refund, we will issue a new Reed Courses Gift Voucher by email for the relevant amount.

If you paid for your order with two different payment methods, you'll receive a refund on your second payment method first. For example, if you paid for your order with Reed Courses Gift Voucher and credit card, we would first refund you on the credit card. If the value of the

course fees to be returned exceed the amount paid with credit card, the rest would be refunded via a new Reed Courses Gift Voucher.

Other terms that apply to you

Reed Online Ltd is acting as the party responsible for all personal data that you provide us with. Our Privacy Policy, which covers how we use your personal data, also applies to your purchase and use of Reed Courses Gift Vouchers.

The purchase and use of Reed Courses Gift Vouchers are to be governed by and construed in accordance with English law. The courts of England are to have exclusive jurisdiction to settle any dispute arising out of or in connection with these terms.

Our terms for on demand courses will apply to learning on demand courses purchased using Reed Courses Gift Vouchers ([On Demand terms](#)).

Our terms for e-commerce courses will apply to courses purchased using Reed Courses Gift Vouchers ([e-commerce store terms](#)).

For the complete general terms and conditions that apply to the access and use of our services via a web browser, please visit www.reed.co.uk/policies#termsConditions.